

WITS SECURITY FAQs

FREQUENTLY ASKED/ANSWERED QUESTIONS REGARDING THE IDAHO WITS SYSTEM SECURITY, COMPLIANCE, AND DATABASE BACKUP.

WHAT IS WITS?

Idaho WITS (Web Infrastructure for Treatment Services) is an Internet-based Electronic Health Record (EHR) system that is being utilized by state approved, contracted network providers for all state funded clients, except Medicaid. It is optional for providers to enter Medicaid (Optum) and private pay clients into the system.

WHO IS FEI?

FEI (Focused eHealth Innovations) is the contractor for the Idaho WITS System. FEI is a leading IT company specializing in Federal and Local Government data system solutions. For the past decade they have maintained a leading position in providing programming and consulting services in their primary areas of expertise—Behavioral Health Data Systems, and Clinical Trials Software Solutions for institutional systems of care. For more information, visit the company web site at <http://www.feisystems.com/>.

IS WITS HIPAA COMPLIANT?

Yes. FEI recognizes the overall need for compliance with Federal standards for privacy of data and protection under regulations such as the Health Insurance Portability and Accountability Act (HIPAA), Code of Federal Regulations: 42 CFR pt. 2, and 28 CFR pt. 23 (Criminal Justice data security rules). FEI designs new functionality and maintains the WITS software and has thorough knowledge of the security from within the application. This includes protecting access to information, and in particular, protecting access from unauthorized personnel.

IS WITS SECURE? IS ACCESS TO WITS SECURE EVEN WHEN USING A COMPUTER OUTSIDE OF THE OFFICE?

Yes, WITS is accessed through a secure and encrypted portal. WITS access involves a login which includes a user name, a password, and a PIN, in order to log on to the secure website. Even though the system is secure, it is the provider's responsibility to adhere to HIPAA standards regarding accessing patient data outside the office.

HOW IS THE DATA IN WITS BACKED UP?

System back-up and recovery services are provided by FEI using Microsoft Data Protection Manager (DPM). DPM is a fully-automated and managed service that includes data encryption. Full back-ups take place nightly. Off-site storage is handled via a disk-to-virtual tape replication to a secure off-site storage facility.